



Additional Case Information (ACI) for intermediaries

To be used if you need to provide us with additional information about a case which we need to be aware of when making our assessment. This is not an exhaustive list but examples include:

- Any known or possible future changes to income or expenditure
- Important information about the property
- Response to a query from the underwriter

Complete and uploading this form to a case using 'bulk upload' which will generate a task for an underwriter to review the case and consider the additional information, within the current service levels.

Application ref number:

Applicant surname(s):

Form completed by broker/admin name:

Date:

Note: The existing Mortgage Application Change Form (also known as PCV Form) remains in place. Continue to use the Mortgage Application Change Form to request the underwriter to amend the information already submitted in the application fields within the system. This new ACI for Intermediaries form is just for extra information that you need to tell us.

Additional information: